NAVEEN KUMAR GAJAVELLI

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Career Objective:

Enthusiastic Individual, actively seeking a full-time opportunity for successful career development and hone my skills to gain valuable experience professionally, where I could constantly learn and deliver my best to the benefit of the organization. Always looking forward to taking up new challenges with never give-up mindset, simultaneously improving technical and personal skills in a professional environment. Passionate about new knowledge and innovation.

Work Experience:

» **Company: Tech Mahindra – Hyderabad (0.6 Years)**

Role: Associate Technical Support Specialist (Level 2)

Description: Technical support for Australian Telecommunication process (Telstra), Networking, 5G and Broadband network (WIFI, Landline voice issues).

Roles and Responsibilities: Our team is responsible for diagnosing and repairing faults, resolving network issues, troubleshoot the complex faults and raising complaints, and escalating the faults to the necessary team providing the resolution to the customers.

» **Company: Amazon Development Center India Pvt Ltd. - Hyderabad (- Present)**

Role: Transaction Risk Investigator (Level 3)

Description: Amazon's Transaction Risk Management Systems (TRMS) group has a worldwide reputation as a leader in E-Commerce fraud-protection, and an innovator in risk management applications. We enable the world's most successful online marketplace by building customer trust.

Roles and Responsibilities: We are the team to work on Amazon seller claims to investigate the transactions, risks. Our role is responsible to achieve tactical and strategic goals such as, identify and prevent fraudulent and high-risk transaction while also protecting the customer experience, legitimate customers.

Technical Skills:

- Working knowledge on Linux (Ubuntu, CentOS)
- Knowledge on various Amazon Web Services including but not limited to EC2, EBS, EFS, IAM, VPC (Subnet, Routing table configuration), Route 53, S3, Lambda, Cloud front, Elastic load balancing, Auto scaling and SNS and setup Linux servers on AWS environment and AWS database services like RDS
- Explored different ways to interact with AWS services like AWS CLI and Management console.
- Knowledge on AWS Code commit, Code build, and code deploy
- An SQS queue which subscribes to a SNS topic based on a particular message type
- Integrate SQS Queue to S3 and trigger SQS Queue to a lambda function
- Good understanding of Security groups, network services like NAT gateway, NACL
- Fundamentals of Azure cloud such as Compute, Networking, Storage, and database and having an exposure with DevOps in Azure cloud

- Solid Understanding of Source code Management (version control system) tool like GIT and repository management (GITHUB)
- Installation and Setup Git (Version Control System), Jenkins, Docker, Web servers in Linux environment
- Systemization of Virtual Private Cloud Environment with the Internet gateway, Subnets, Availability Zones, Route Tables - Configure Inbound and Outbound traffic rules, Server and Storage Instance
- Construct the Amazon Machine Image of EC2 Instances by using the AWS CLI and GUI | Set up and manage EBS Volumes and EIP to EC2 Instances
- Implementing a DevOps project with the AWS Code Commit, Code Build, and Code Deploy- By allocating the IAM policies
- Constituting an SQS queue that subscribes to an SNS topic based on a particular message type | Integrate SQS Queue to S3 and trigger SQS Queue to a lambda function
- Implementation of DevOps project for CI/CD through Jenkins (Automated Build Process) GIT-JENKINS- DOCKER
- Deploy Web Applications on Virtual Machine and configure with Database (ELB), Networking and firewalls | Create a monitoring dashboard to display metrics in real-time
- Deployment of a Containerized Application on AWS Environment - Writing a Dockerfile for web servers to Install and configure (Apache Tomcat and Nginx)
- Fundamental knowledge of Terraform, Java programming, Bash scripting and JSON
- Working knowledge on Microsoft tools
- Basic Knowledge on LAN, Networking concepts (DNS, TCP/IP system, Firewalls)

Academia:

Degree/Class	Board/University	Year
M. Engg (Nanotechnology)	Asian Institute of Technology, Pathum Thani, Thailand	2017 - 2020
B. Tech (Electronics and Communication Engineering)	Jawaharlal Nehru Technological University Hyderabad, Telangana	2012 - 2016

Certifications:

- Certification **on AWS Fundamentals: Going Cloud-Native | Building serverless applications | Migrating to the cloud | Addressing the Security Risks|** online non-credit courses authorized by Amazon Web Services and offered through **Coursera**

- **Project Intern** at **Electronic Corporation of India Limited (ECIL)** on **VLSI** and **VHDL** coding by Xilinx vivado (May 2015)

Workshops and Webinars:

- ✓ Certificate of completion on **DevOps Workshop on Automating Software Lifecycle   in E-Commerce** offered by **Edureka**

- ✓ Certificate of Webinar Participation on **Production-Grade Container Orchestration with Kubernetes | Understanding the DevOps ecosystem | Deploying Web Applications with AWS Elastic Beanstalk** organized by **Cognixia**

- ✓ Participated in **Python Programming for Data Science training.** A 5days crash course offered by **Data Science Academy** (26th October 2020)

Self-Paced Courses:

- ✓ Certificate of completion of **Linux Essential and Linux Unhatched** courses are offered by **the Network Development Group (NDG)** powered by **Cisco Network Academy**

- ✓ Certificate of Completion of **AWS Cloud Practitioner Essentials (Second Edition)** issued by **AWS training and certification** (26th October 2020)

- ✓ Certificate of Completion of **Learning GIT with GitHub and GitLab** issued by **Learnmall.in** (31st December 2020)

- ✓ Certificate of Completion of **Docker Essentials: A Developer Introduction** a Course on conginitiveclass.ai Powered by **IBM Developer Skills Network** issued by **Cognitive Class (4th January 2021)**

- ✓ Certificate of Completion of **Containers & Kubernetes Essentials** a Course on conginitiveclass.ai Powered by **IBM Developer Skills Network** issued by **Cognitive Class (11th March 2021)**

- ✓ Certificate of completion of **Getting stated with Docker** an online course powered by **SkillUp** issued by **Simplilearn** (July 2021)

- ✓ Certificate of completion of **Introduction to DevOps | Monitoring in Docker** an Online courses provided by **Great Learning** (August 2021)

- ✓ Certificate of completion of a course **AWS Cloud Masterclass - Cloud Practitioner Essentials – (Self-Paced)** provided by **Ethnus in** association with **FutureSkills PRIME-NASSCOM** Digital Skilling initiative (February 2022)

Volunteer Work:

- ❖ Techsauce Global Summit International Conference on Science and Technology_2018 & 2019 -Thailand
- ❖ 9th Social Business Day_2019 (Yuns Center AIT) -Thailand
- ❖ AIT career fair volunteer (2017- 2019), Thailand
- ❖ JNTUH ECE-department technical fests (2014-2016), Hyderabad